



*Department of Health
and Human Services*

*Maine People Living
Safe, Healthy and Productive Lives*

ICD-10 Update for PAG/TAG

May 9, 2013



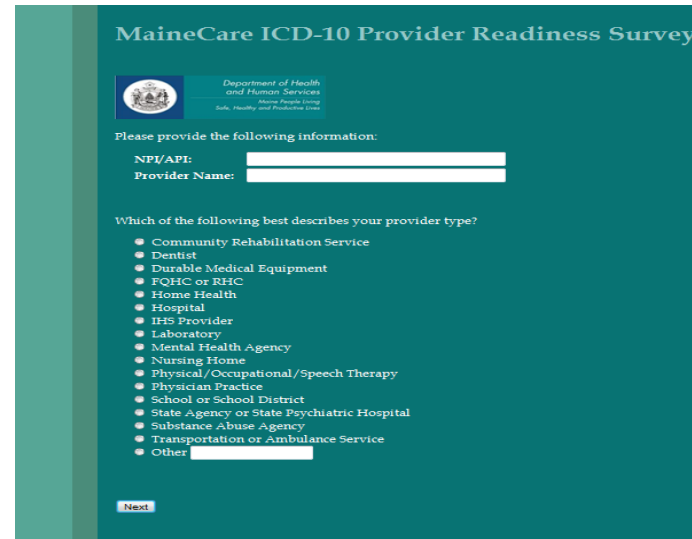
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Objectives

- Gauge the readiness of providers for the ICD-10 transition
- Identify potential providers for partner testing
- Monitor providers' progress longitudinally towards meeting the federal compliance date
- Identify providers or provider types who may have difficulty meeting the compliance date

Topics

- Understanding of the impact of ICD-10
- Plan to transition to ICD-10
- Dependency on software vendor/clearinghouse/billing agency
- Risk mitigation plan
- Current preparedness for ICD-10
- Areas of concern related to ICD-10
- Readiness date for partner testing



The screenshot shows a web-based survey titled "MaineCare ICD-10 Provider Readiness Survey". It includes the Maine Department of Health and Human Services logo and tagline. The form asks for provider information (NPI/API and Provider Name) and a list of provider types with radio button selection options. The list includes: Community Rehabilitation Service, Dentist, Durable Medical Equipment, FQHC or RHC, Home Health, Hospital, IIS Provider, Laboratory, Mental Health Agency, Nursing Home, Physical/Occupational/Speech Therapy, Physician Practice, School or School District, State Agency or State Psychiatric Hospital, Substance Abuse Agency, and Transportation or Ambulance Service. An "Other" field is also present. A "Next" button is at the bottom.

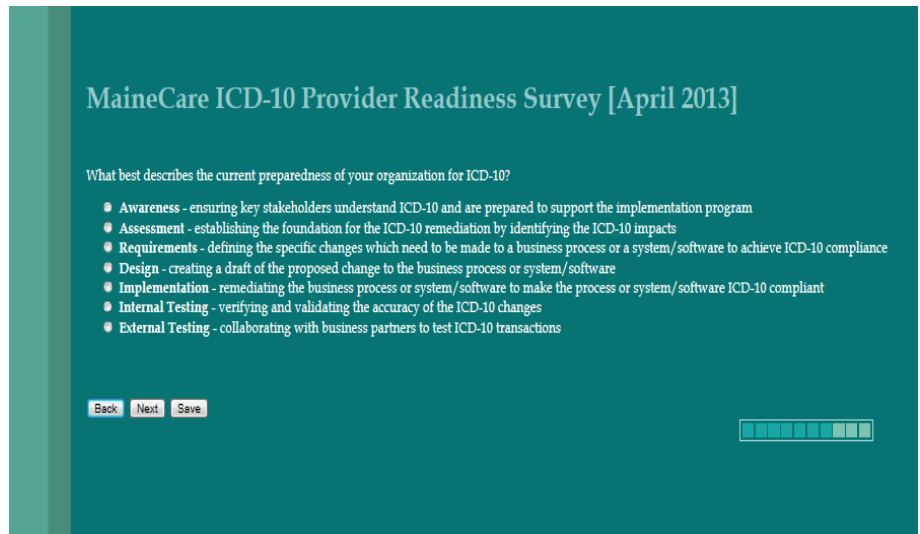
MaineCare ICD-10 Provider Readiness Survey

- Opened Friday, April 5
- Closed Friday, May 3
- Survey respondents were asked to identify NPI/API and Name to avoid duplicate entries and accurately track providers over time.

Responses Received

- 204 completed unique responses
- 61 incomplete unique responses

(If there was more than one incomplete response with a given NPI/API, it was counted once.)



MaineCare ICD-10 Provider Readiness Survey [April 2013]

What best describes the current preparedness of your organization for ICD-10?

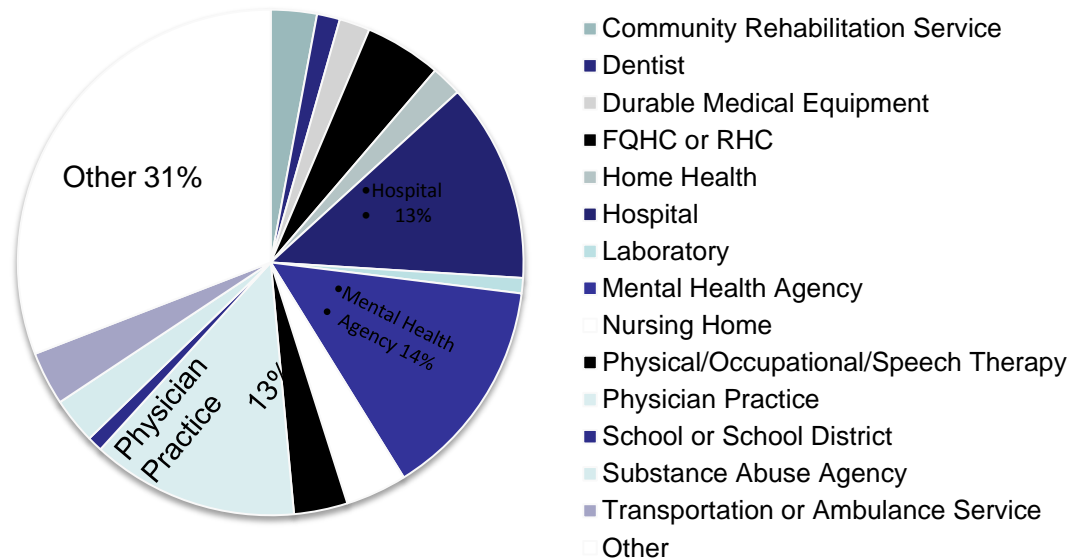
- Awareness - ensuring key stakeholders understand ICD-10 and are prepared to support the implementation program
- Assessment - establishing the foundation for the ICD-10 remediation by identifying the ICD-10 impacts
- Requirements - defining the specific changes which need to be made to a business process or a system/software to achieve ICD-10 compliance
- Design - creating a draft of the proposed change to the business process or system/software
- Implementation - remediating the business process or system/software to make the process or system/software ICD-10 compliant
- Internal Testing - verifying and validating the accuracy of the ICD-10 changes
- External Testing - collaborating with business partners to test ICD-10 transactions

Back Next Save

Progress bar: 10 segments, 9th segment highlighted.

Survey Respondent Provider Types

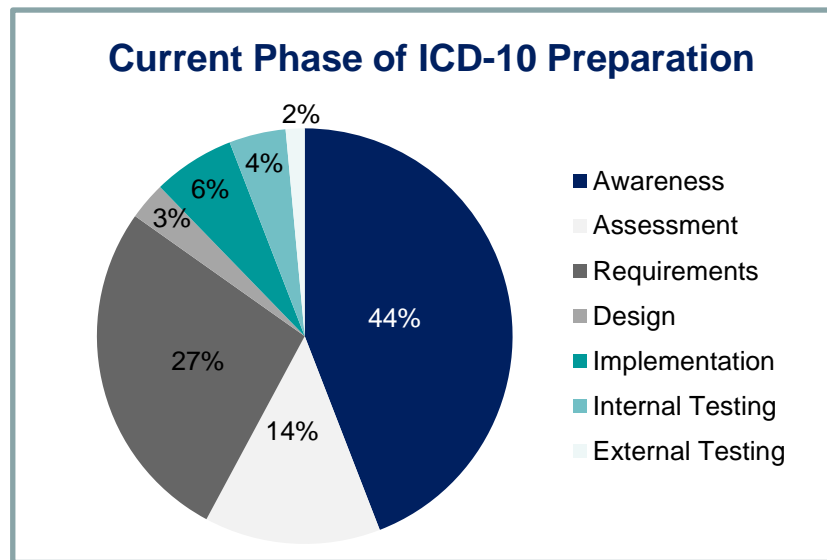
Survey Respondents Provider Types



A large percentage of providers indicated themselves as “Other”; we will refine our provider categories for our next survey to prevent this in the future

“Other”

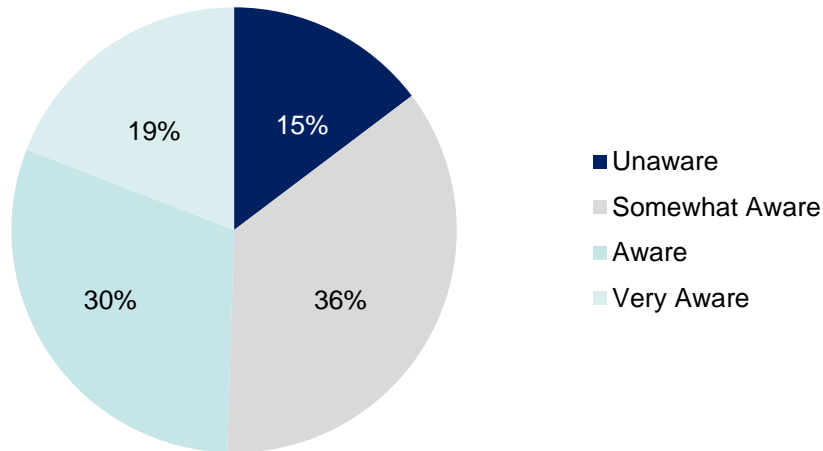
Adult Group Home	Behavioral Health	Counseling Practice	Eye Prosthetics Only	Home Health and Mental Health Provider	Mental Health Private Practice (4)	Optometrist (4)	PNMI & Waiver Services (2)	Residential Care (3)	Social Service Agency
Anesthesia	Care Coordination	Dental Hygiene	Family Centered Home Support	Hospital Based Physician	MR Waiver	Orthopedics	Psychiatric Hospital	Rural Health Clinic	Social Services/Case Management
Assisted Living	Case Management	Dentist	Group Home	ICD/IID Nursing Facility	Multi Specialty	PCA/PSS Agency (2)	Psychologist (4)	School Based Health Center	State IEU Birth to 5
Audiologist (2)	Chiropractor (4)	Denturist (2)	Home Care	LCSW Private Practice	Nurse Practitioner Practice	Pharmacy (3)	Rehabilitation Unit	Skilled Nursing Facility	Waiver Homes



ICD-10 Preparation Phases

Awareness	Ensuring key stakeholders understand ICD-10 and are prepared to support the implementation program
Assessment	Establishing the foundation for the ICD-10 remediation by identifying the ICD-10 impacts
Requirements	Defining the specific changes which need to be made to a business process or a system/software to achieve ICD-10 compliance
Design	Creating a draft of the proposed change to the business process or system/software
Implementation	Remediating the business process or system/software to make the process or system/software ICD-10 compliant
Internal Testing	Verifying and validating the accuracy of the ICD-10 changes
External Testing	Collaborating with business partners to test ICD-10 transactions

•Understanding of ICD-10



[MaineCare's ICD-10 Additional Resources web page](#) may help increase understanding of and planning for ICD-10

ICD-10 - Additional Resources

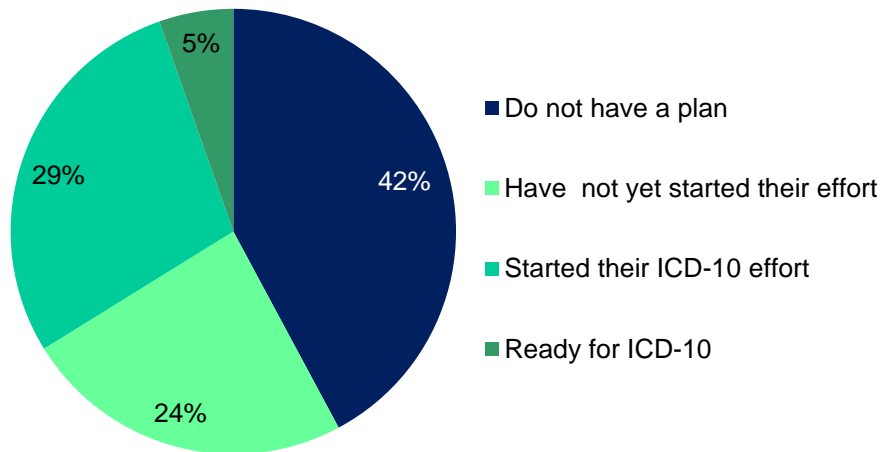
On this page:

- [Useful Links](#)
- [Training Resources](#)
- [Contact Us](#)

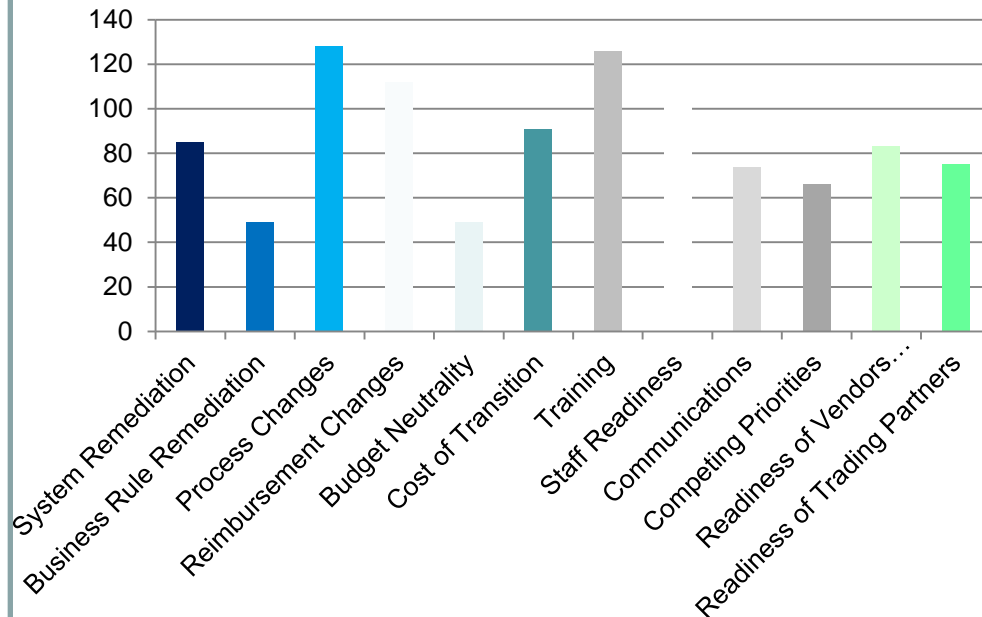
Useful Links

- CMS
 - [Overview](#) (PDF*)
 - [Basics](#) (PDF*)
 - [FAQs](#) (PDF*)
 - Implementation Guides:
 - [Large Practices](#) (PDF*)
 - [Small/Medium Practices](#) (PDF*)
 - [Small Hospitals](#) (PDF*)
 - To [sign up for emails](#) for CMS updates regarding ICD-10
- [CDC](#)
- [Medicaid](#)

•Planning for ICD-10

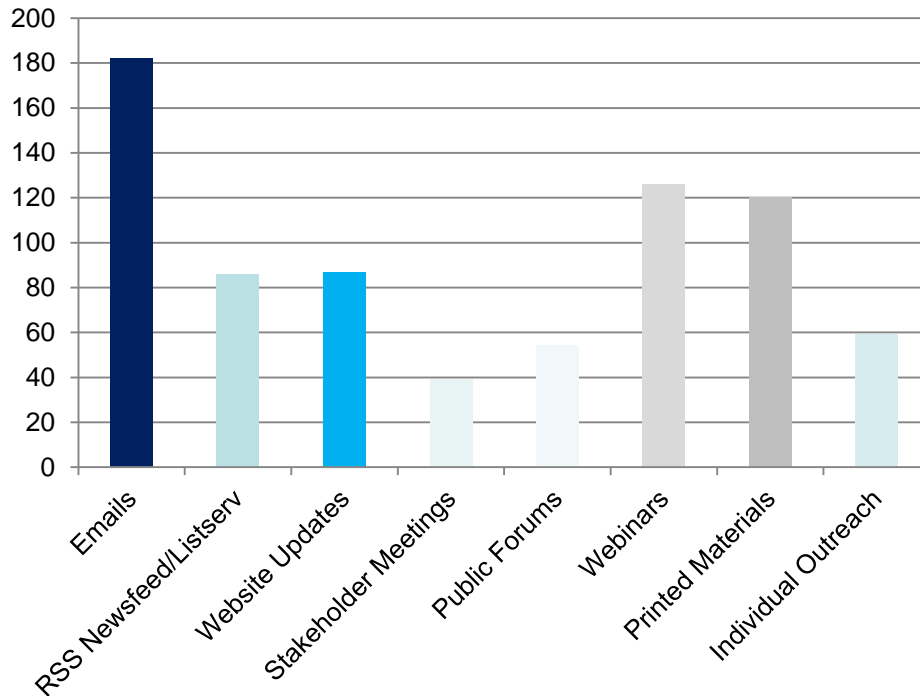


Greatest Areas of Concern Related to ICD-10



- Contact your software vendors to make sure you are prepared for 10/01/2014.
- Ask for specific plans and schedules from clearinghouses and billing agencies.
- There are no reimbursement changes expected as a result of the move to ICD-10.
- See the Training Resources section of [MaineCare's ICD-10 Additional Resources web](#) page for help with training and staff readiness for ICD-10.
- The extended ICD-10 team is looking at ways we can help you be prepared for the implementation of ICD-10.

Communication Preferences for ICD-10 Information



- MaineCare listservs are sent as e-mail to subscribers.
- If you want to receive listserv e-mails, visit [MaineCare's Listserv Subscription](#) page to subscribe.
- MaineCare's web site has been available since February and is regularly updated.
- Public forms like PAG/TAG have been well received and associations are sharing information with their members as well.
- Plans for webinars, printed material and individual outreach are preliminary.

The next quarterly survey will be opened at the beginning of July.

MaineCare will continue to deliver regular ICD-10 project updates to providers through a variety of distribution methods:

- Listserv/RSS feed
- ICD-10 webpage: <http://www.maine.gov/dhhs/oms/icd-10/>
- Presentations
- Printed materials
- Mailbox

ICD-10 Question and Answers

- E-mailbox created for provider questions.
(MaineCareICD10@MolinaHealthCare.com)
These questions will be answered in a timely manner by MaineCare subject matter experts.
- Answers to common questions will be posted on the ICD-10 Frequently Asked Questions (FAQs) web page.

Questions and Answers



THANK YOU for being part of this important initiative!